

# Dennison Lim

## Senior Product Manager

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## EDUCATION

### Master of Business Administration (MBA)

University of Illinois  
Urbana-Champaign  
Jan 2020 – Dec 2021  
Champaign, IL

### Doctor of Pharmacy (PharmD)

University of Florida  
Aug 2009 – May 2013  
Gainesville, FL

### Bachelor of Science (BS), Nutritional Sciences

University of Florida  
Aug 2005 – May 2009  
Gainesville, FL

## PUBLICATIONS

### Harmonization of technology across an integrated delivery network

*Am J Health Syst Pharm.* 2018 Jul  
15;75(14):1073-1078  
Jul 15, 2018

### Detection of adverse drug events using an electronic trigger tool

*Am J Health Syst Pharm.* 2016 Sep  
1;73(17 Suppl 4):S112-20  
Sep 01, 2016

## SKILLS

**Expert Knowledge in**  
EHRs (Epic, Cerner), HL7 v2

**Excellent Knowledge of**  
Office suite (Word, PowerPoint,  
Excel, Outlook), Google Office  
suite, SharePoint, Visio,  
Productboard, Whimsical, SQL

**Working Knowledge in**  
Jira, Confluence, Figma, GitHub,  
NodeJS, JavaScript, MongoDB,  
FHIR, RxNorm

## PROFESSIONAL EXPERIENCE

### Senior Product Manager

Chewy

Jan 2023 – present | Bellevue, WA

Senior Product Manager for the veterinary experience, which encompasses the clinical products that enable veterinary professionals to delivery virtual triage.

### Senior Product Manager

Truepill

Dec 2021 – Sep 2022 | Seattle, WA

Senior Product Manager for the pharmacist value stream, which encompassed the technical, clinical, and operational products that enabled pharmacists to fulfill medications safely, reliably, and efficiently.

### Key Accomplishments

- Led engineering and design teams using agile to develop the Truepill Operating System (TPOS) and dependent infra products, working with internal stakeholders and external clients to develop the roadmap
- Launched COVID test fulfillment by repurposing existing APIs and infra, resulting in \$2M+ revenue growth with existing customers
- Delivered custom on-demand printing via RESTful JSON-based APIs, enabling closing of a strategic customer (\$5M+ ARR) and reusable functionality
- Captured cost avoidance totaling \$7000/day by mid-2023 (\$1.5M+ YoY) by identifying and prioritizing efficiency and safety increments
- Prioritized key functionality of strategic customers, enabling the migration of over 50% fulfillment volume into TPOS, reducing operating costs by 25%

### Clinical Informatics Pharmacist

Mayo Clinic

Jul 2015 – Dec 2021 | Rochester, MN

Led, without authority, the strategic planning and decision making around the pharmacy technology portfolio, working cross-functionally with technical, operational, and clinical stakeholders.

### Key Accomplishments

- Directed pharmacy go-live efforts for a \$1.5B EHR (Epic) implementation project, successfully delivering four on-time cut-overs by coordinating the sequencing of >6 cross-functional teams
- Led a \$25M multi-state hardware (BD Pyxis) upgrade project, resulting in an on-time and on-budget conversion of >900 devices across four-states by developing and executing the project plan
- Collaborated with stakeholders to develop an implementation strategy for a medication supply chain system, obtaining executive approval for a project to handle \$10M+ in inventory and 50K+ daily transactions
- Designed, implemented, and managed the enterprise portfolio of HL7 v2 pharmacy interfaces, including downstream exchange with the data lake

### PGY-2 Pharmacy Informatics Resident

The Ohio State University Wexner Medical Center

Jul 2014 – Jun 2015 | Columbus, OH

Responsible for exploring and developing innovative informatics solutions to address the needs of clinical practice. Engaged with practice and operational leadership to identify gaps, generating prioritization proposals to leadership.

### PGY-1 Pharmacy Resident

Indiana University Health

Jun 2013 – Jun 2014 | Indianapolis, IN

Responsible for mastering the medication management of a broad array of patient populations in an 800-bed level 1 trauma and comprehensive stroke center hospital – including critical care, emergency, pulmonary, pediatric, and surgical. Expected to communicate appropriate recommendations under high stress, high stakes, ambiguous situations.