

DENNISON LIM, PHARM.D, MBA

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PROFILE

Accomplished residency-trained pharmacist with 7+ years of leadership in health system informatics, now a Product Manager at TruePill focused on powering the future of healthcare. Led, without authority, the technical delivery of four EHR (Epic) implementations, coordinating critical path, clinical content, and vendor engagements across functional teams. Experienced in working at the intersection of clinical, technical, and operational stakeholders – translating clinical needs into technical solutions. An intuitive and strategic thinker with a strong desire to develop data-driven solutions and affect change in healthcare access and delivery. Currently a Reforge member and enrolled in Pragmatic Institute Foundations.

WORK EXPERIENCE

TruePill • Seattle, WA **December 2021 – Present**
Product Manager

Mayo Clinic • Seattle, WA **July 2015 – December 2021**
Clinical Informatics Pharmacist

- Product lead for a medication supply chain system (Willow Inventory) that will track >\$10M in on-hand drug supply and >50K daily transactions; working directly with the CPIO, supply chain leaders, and operational staff to develop vision and strategy
- Technical lead for an \$8M retrofit of medication carousels, a one-year rolling implementation across 23 sites over 4 states; negotiated timelines, designed specifications, and currently conducting technical validation in collaboration with vendor partners
- Accountable for strategic planning and decision making around the pharmacy technology portfolio in collaboration with technical, operational, and clinical stakeholders; assessing technical feasibility, resource requirements, and business impact of change requests
- Engineer responsible for design, implementation, testing, and troubleshooting of mission-critical systems and their enterprise HL7 interfaces
- Mentor to 6 previous post-graduate residents, providing an immersive six-week orientation to the breadth of the Epic EHR – clinical, operational, interoperability, revenue cycle, and patient movement

Key Accomplishments

- Directed go-live efforts for four Epic EHR implementations, a \$1.5B project over four states and three legacy EHRs (Cerner, LastWord); as pharmacy implementation lead, coordinated the cutover priorities, responsibilities, and sequencing of >6 cross functional teams
- Developed novel PROD to TEST HL7 procedure that remains the preferred procedure for large health-systems implementing the Epic EHR
- Delivered on-time and on-budget as technical lead of a >\$25M multi-state project to upgrade >900 medication storage cabinets; created the launch checklist that serves as the communication model for all subsequent and current pharmacy implementations
- Designed, implemented, and managed the enterprise portfolio of HL7 interfaces related to medications, including interchange with the enterprise data lake; now assisting with the formalization of the FHIR medication resource for the Mayo Cloud Platform
- Designated as critical personnel representing pharmacy for declared major incident (MI)/outages; involved in every MI in the post-Epic state
- Established operational dashboards, KPIs, and documentation processes that serves as the basis of workload metrics for our 75+ FTE division

Ohio State University Wexner Medical Center • Columbus, OH **July 2014 – June 2015**
PGY-2 Pharmacy Informatics Resident

Indiana University Health • Indianapolis, IN **June 2013 – June 2014**
PGY-1 Pharmacy Resident

EDUCATION

University of Illinois Urbana-Champaign Gies College of Business • Champaign, IL **January 2020 – December 2021**
December '21 – Master of Business Administration (MBA), GPA 3.95

University of Florida College of Pharmacy • Gainesville, FL **August 2009 – May 2013**
May '13 – Doctor of Pharmacy (PharmD), GPA 3.45

University of Florida • Gainesville, FL **August 2005 – May 2009**
May '09 – Bachelor of Science (BS), Nutritional Sciences, GPA 3.48

OTHER ACCOMPLISHMENTS, ADDITIONAL SKILLS, AND PERSONALITY TRAITS

Peer Reviewed Research / Publications: Harmonization of Technology Across Integrated Delivery Networks [Am J Health Syst Pharm. 2018 Jul 15;75(14):1073-1078]; Detection of Adverse Drug Events Using an Electronic Trigger Tool [Am J Health Syst Pharm. 2016 Sep 1;73(17 Suppl 4):S112-20]

Skills: Deep knowledge in EHRs (Epic, Cerner) and HL7 v2; Excellent knowledge of ServiceNow, SharePoint, Visio, and Office suite (Word, PowerPoint, Excel, Outlook); Working knowledge of Microsoft TFS, Azure DevOps, Power Automate, SQL, FHIR, NCPDP SCRIPT, RxNorm, AHFS, SNOWMED CT, and ICD 10

Personal: MBTI – INTJ; StrengthFinder – 1. competition, 2. achiever, 3. futuristic, 4. self-assurance, 5. strategic; VIA strengths – 1. judgement, 2. perspective, 3. honesty, 4. creativity, 5. leadership